

1.Competition Organizer

The company "WELLCOMM SINGLE MEMBER S.A.," trading as "WELLCOMM MONOΠPOΣΩΠH A.E. -WELLCOMM SINGLE MEMBER S.A.," headquartered in Athens, 31-33 Athens Avenue & Spyrou Patsi, with VAT number 801526697 of the Athens Tax Office, GEMI number 158526807000, and registration number 5662 (hereinafter referred to as the "Organizer"), organizes a competition (hereinafter the "Competition") through its online platform shopflix.gr (hereinafter the "Platform"). The objective of the competition is to determine ten (10) winners. The first place winner will receive a prize one (1) 100 EURO SHOPFLIX coupon (hereinafter the "prize"), and nine winners will receive a prize of one (1) 20 EURO € redeemable voucher. The gift card can be redeemed within 1 year after the results are announced. There is no minimum cart value requirement to redeem. However, each gift card can be redeemed in one purchase and cannot be used twice. The Competition will be conducted under the detailed terms of participation and winner selection through a competition. For purposes of transparency, the leaderboard of this competition will be available on shopflix.com/shopflixplay indicating the winners and winning submissions.

2. Competition Duration

a) The Competition will take place from Tuesday, 05/03/2022, at 19:45 EET, until Thursday, 07/5/2022, at 19:45, EET (hereinafter the "duration of the competition"). The Organizer reserves the right to extend or shorten this period for a reasonable cause, provided that any changes are communicated through the Platform, specifically by updating the terms on the Platform and sending informative emails to the participants.

b) The Organizer has the right to cancel the Competition and modify the present terms if deemed necessary, notifying participants or other users of the Platform of the cancellation or modification through suitable means. This includes posting relevant information or modified terms on the Platform and sending informative emails to participants. In such a case, the Organizer bears no responsibility towards participants or third parties concerning any such cancellation or modification, and participants or third parties are not entitled to take legal action against the Organizer for this reason.

3. Right to Participate and Participation Terms

a) **NO PURCHASE IS NECESSARY.** Participation in the competition is free. Coupons awarded as prizes in the competition are entirely optional for the recipients. Winners have the choice to decide whether or not to use the coupons.

b) Every natural person, resident or non-resident in Greece, with permanent and primary residence in Greece, has the right to participate in the Competition.

c) Participation in the Contest constitutes irrefutable evidence that the participant is fully aware of and unconditionally accepts the present Contest terms, which are stated in the T&C until the completion of the Contest.

c) It is clarified that in the event that a Winner is selected who has not reached the age of 18, at the time of verification after the competition, the prize will be received by the Winner's parents jointly exercising parental care, or the parent who has custody in the case of divorced parents.

d) Any of the Winners, at any stage, even at the gift delivery stage, may be disqualified for the following reasons: (a) if, for any reason, it is proven that the Winner has not fully accepted the present terms in their entirety or does not meet the participation requirements in the Contest according to the present terms, all of which are considered essential; (b) in the event that it is proven that the Winner's identity information is inaccurate or false; (c) if any action or behavior of a participant is deemed (even based on indications) by the Organizer to be illegal, abusive, or offensive to the Organizer's image or good morals, public decency, etc., at the discretion of the Organizer; (d) in the event that it is impossible to locate a Winner or/and in case of the Winner's refusal to accept the prize or showing negligence, indifference, or inaction in accepting the prize. The results of the Contest cannot be challenged or contested by anyone, using any legal assistance or means. In the event of the disqualification of a Winner for any of the reasons mentioned above, their right to the prize is permanently lost, and an alternative Winner will be called. If no alternative Winner is found, the Organizer has the discretionary authority to dispose of the prize at their discretion.

4. Competition Procedure

α) The Winner selection process will be done the day after the Olympiacos FC game is finished, to verify correct winners on leaderboard, 08/03/2024

b) Valid entries are defined as those submitted through the specified participation methods within the contest duration, limited to one entry per participant. The leaderboard provides an accurate representation of participants' submissions in the competitions, ensuring transparency in terms of time, selections, and other relevant factors. This approach upholds the meritocracy of the competition, guaranteeing the impossibility of human intervention during the winner selection process.

c) Subsequently, the Winner will be notified via email at the email address provided during participation in the Contest. Afterward, the Winner must, within a seventy-two (72) hour period, contact take all necessary actions for the awarding of the prize. Participants are informed that the names of confirmed winners will be announced on the Platform.

d) In the event that the Winner does not get in contact with the Organizer within seventy-two (72) hours from the announcement, the organizer is released from any obligation towards the Winner in relation to the prize. In this case, the Organizer communicates, according to the above-described procedure, with the alternate Winners in the order of their announcement.

f) After the awarding of the prize, any data contained in the list of participants in the Competition will be retained for one (1) month, and then will be permanently deleted, unless their retention is justified or required by the current legislation or explicit and clear consent has been given for the use of the data for other purposes. The same applies to the identification or delivery data of the prize to the Winner. Specifically, in the event of a dispute or complaint regarding the Competition, the data may be kept until the final resolution of the dispute. After the aforementioned period, the data will be destroyed in a way that makes their retrieval technically infeasible and will be deleted. For the organization and support of the Competition, the Organizer processes the data within Greece. Additionally, it is possible to collaborate with third-party companies or individuals, who may have access to the personal data of the winners (e.g., company setting up game, technical support companies or the company providing the prize). Beyond the above, the Organizer does not disclose, process, or disclose personal data to third parties, except in cases where disclosure and/or transmission is required by the current legislation. It is important to note that third parties are strictly prohibited from using the data for any purpose beyond the necessary requirements of identifying and rewarding the winners of this competition.

g) Participants have the following rights regarding the processing of their personal data: (a) access and correction of their personal data in case of processing inaccurate data concerning them, (b) deletion of their personal data if they are no longer necessary for promotional activities, (c) limitation of the processing of their data, (d) portability of their data to another data controller, meaning their right to receive their data in a suitable format for technical transfer to another data controller, (e) objection to processing. Participants can exercise the above rights by sending a message to the email address <u>support@shopflix.gr</u> with the subject "Exercise of personal data rights regarding the Competition." The Organizer will respond to their request within one month (with the possibility of an extension of two months). Also, participants retain the right to lodge a complaint with the Hellenic Data Protection Authority (Kifisias 1-3, Postal Code 115 23, Athens, tel. 210 6475600, through the special form of HDPA on the website https://www.dpa.gr/el/syndesi/polites/kataggelia) if they consider that the processing of their data is not lawful. The Organizer takes appropriate organizational and technical measures to secure the data and protect them from accidental or unlawful destruction, accidental loss, alteration, prohibited dissemination or access, and any other form of unlawful processing.

5. Resolution of Disputes - Jurisdiction

For any dispute or disagreement arising from or related to these terms, an attempt will be made for an amicable resolution. Any further dispute or disagreement arising from or related to the Competition will be resolved exclusively under Greek law by the courts of Athens, excluding any other jurisdiction, even if concurrent.

6. Information - Complaints

For any information or complaint regarding the Competition, any participant or third party may contact the Organizer at the email <u>support@shopflix.gr</u>.